



Velocomp Product Limited Warranty November 2018

This Limited Warranty is issued by Velocomp, LLC for consumers who purchased an AeroPod®, PowerPod®, or accessories (“VELOCOMP PRODUCT”) directly from Velocomp, LLC or its authorized dealers. Purchases made directly from Velocomp and shipped to international addresses are covered under the terms of this warranty.

If you purchased your Velocomp Product in Australia or Europe the Velocomp Limited Warranty does not apply. Please contact your local seller for terms of your local warranty.

Velocomp, LLC warrants to the original consumer / purchaser of the VELOCOMP PRODUCT that the VELOCOMP PRODUCT, except battery, will be free from defects in material or workmanship for one year from its date of purchase, or two years from its date of manufacture (as determined by its internal serial number), whichever occurs first.

Your purchase receipt is proof of your date of purchase. In the absence of a purchase receipt, the VELOCOMP PRODUCT, except battery, the warranty will be one year from the date of manufacture.

Velocomp, LLC warrants to the original consumer / purchaser of the VELOCOMP PRODUCT that the battery used in the VELOCOMP PRODUCT will be free from defects in material or workmanship for two years from its date of VELOCOMP PRODUCT manufacture, as determined by its serial number.

NOTE: Velocomp ceased production of the Newton Cycling Computer in May 2016; as such, Newton Power Cycling Computers are no longer covered by any Velocomp warranty. Also, please note that Velocomp is unable to repair damaged Newtons.

Pursuant to the Limited Warranty, Velocomp LLC will, at its option (i) repair the VELOCOMP PRODUCT using new or refurbished parts or (ii) replace the VELOCOMP PRODUCT with a new or refurbished VELOCOMP PRODUCT. For purposes of this Limited Warranty, “refurbished” means a product or part that has been returned to its original specifications. In the event of a defect, these are your exclusive remedies.

The Limited Warranty covers only the hardware components packaged with the VELOCOMP PRODUCT. It does not cover technical assistance for hardware or software usage.



The Limited Velocomp Products Warranty applies only to the *original* purchaser of the product. VELOCOMP PRODUCT purchased from non-authorized dealers, and “used” VELOCOMP PRODUCT (VELOCOMP PRODUCT returned for repair by someone other than the original retail purchaser), are not covered by the Limited Warranty. Please keep your receipt as your proof of purchase.

This Limited Warranty only covers product issues caused by defects in material or workmanship during ordinary consumer use; it does not cover product issues caused by any other reason, including but not limited to product issues due to misuse, abuse, accidents or crashes, use in competitive events, or non-compliance with the precautions, improper maintenance including maintenance battery charging, commercial use, opened, cracked or broken cases, or modifications of or to any part of the VELOCOMP PRODUCT product, commercial use, acts of God or limitations of technology.

Opening any AeroPod plastic case, by any entity other than Velocomp, voids its warranty. Velocomp reserves the unilateral right to determine if an AeroPod has been opened by any entity other than Velocomp.

This Warranty does not cover any damage(s), losses, costs or expenses, direct, indirect or incidental, consequential or special, arising out of, or related to the VELOCOMP PRODUCT, or any other product used in conjunction with the VELOCOMP PRODUCT. During the warranty period the VELOCOMP PRODUCT will be either repaired or replaced free of charge.

VELOCOMP PRODUCTS repaired under this warranty are warranted for 90 days from date of receipt by customer.

This warranty does not affect the consumer's statutory rights under applicable national or state laws in force, or the consumer's rights against the dealer arising from their sales/ purchase contract.

Instructions: To obtain warranty service, you must deliver the VELOCOMP PRODUCT, freight prepaid, in either its original packaging or packaging affording an equal degree of protection to Velocomp, LLC. It is your responsibility to backup any data, software or other materials that you may have stored or preserved on your unit. It is likely that such data will be lost or reformatted during service and Velocomp, LLC will not be responsible for any such damage or loss.



Shipping

Please check our website, www.velocomp.com, for the correct address for shipping your warranty VELOCOMP PRODUCT. Or, you may email us at technicalsupport@velocomp.com for the shipping address.

When returning your VELOCOMP PRODUCT to Velocomp for warranty service, shipping and insurance charges to Velocomp are to be paid by the customer. Velocomp will pay for return shipping charges to the customer; *however, if the shipping location of the original purchase was in the United States and the return warranty shipping location is outside of the United States, the customer will be responsible for International Shipping charges.*

A dated purchase receipt is required. For specific instructions on how to obtain warranty service for your VELOCOMP PRODUCT please email us at technicalsupport@velocomp.com or call Velocomp Products Customer Service at the phone number listed on listed on the support webpage of www.velocomp.com